

To whom it may concern,

I have lived in Connecticut for the past ten years. In that amount of time I have seen my electric bill increase from \$60.00 a month to \$227.00 a month on the equal payment or budget plan. I live in a small 1100 square foot house with no extravagant extras. I don't understand how these increases can be justified. The average cost of living raise is 2% or in my case approximately \$50.00 a month if I was lucky to get a cost of living raise in any particular year.

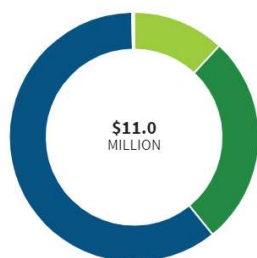
I understand that there was major damage to lines in the storms since 2011 and that the trees had to be cut back and that your customers needed to cover these additional expenses, but these increases are out of control.

I have cut out our cable services, I have decreased our food bill, I sold my fairly new car for an old junk to cut down on car taxes. I use candles at night to conserve energy, we wear our clothes longer than we probably should to cut down on laundry expenses. We put in a garden and have canned much of our food. All of this we have done to cut down our costs so that we can pay our electric bill. And our electric bill continues to increase.

In May of this year I was let go from my employer due to decreases in the industry from Covid-19. We have tightened our belt to the last hole. We cannot afford this bill and we don't qualify for any assistance. Putting off payments and paying a reduced amount is NOT solution, if I can't pay the bill now how will I pay an ever-increasing balance in the future? I need relief, the working people of Connecticut need relief. Mr. Judge, I ask you to tighten your belt, your net worth is over ten million. Your salary is over one million, you receive over three million in bonuses. How much is too much? This is the perfect example of corporate greed. Reduce your salary and the salary of your executive officers, directors and management. You don't need that much to live comfortably. This is just so excessive its disgusting. I helped to pay your salary; the linemen helped to pay your salary. Every working person in the state of Connecticut has paid your salary. It's time for you to give back.

As Chairman, President and Chief Executive Officer of Eversource Energy; Chairman of CL&P at NSTAR ELECTRIC CO, James J. Judge made \$11,021,832 in total compensation. Of this total \$1,319,232 was received as a salary, \$3,000,000 was received as a bonus, \$0 was received in stock options, \$6,676,043 was awarded as stock and \$26,557 came from other types of compensation. This information is according to proxy statements filed for the 2019 fiscal year.

Chairman, President and Chief Executive Officer of Eversource Energy; Chairman of CL&P  
NSTAR ELECTRIC CO



Fiscal Year Ended in 2019

View local and national averages for  
salaries

\$1,319,232	Base Pay
\$3,000,000	Bonus + Non-Equity Incentive Comp
\$4,319,232	Total Cash Comp
\$6,676,043	Stock Award Value
\$0	Option Award Value
\$6,676,043	Total Equity
\$26,557	Total Other
\$11,021,832	Total Compensation

I went back through my emails and I have been complaining about this problem since 2016 with NO resolution. I have submitted complaints to PURA on a monthly basis.

Connecticut is the fourth state I have lived in during my adult life and it is the state that has continually increased the electric bill to a point where it is just unreasonable. I most certainly will not be staying in this state and am currently looking for more reasonable states to live in.

This is a complaint I registered in 2016, asking how and why the delivery charges are more than usage. I received a reply outlining what the charges were for. There was no resolution, nothing was done. Now is the time for change. Help the working people of Connecticut!

--- Original Message ---

From: LCE06281@YAHOO.COM

Received: 10/3/2016 3:27:26 PM UTC

To: CustomerServiceCTElectric@eversource.com

Subject: CTElec Billing Questions

Field	Value
Name	lisa lowell
Email Address	LCE06281@YAHOO.COM
Account Number	51948734041
Daytime Phone	201-926-4174
Evening Phone	201-926-4174
Service Address	24 John Hand Dr
City	Coventry
State	CT
Zip	06238
Comments	Why is the delivery charge for the electric more than the electricity I use? How can it cost more to deliver the electricity than my bill. It makes no sense to pay more to have something delivered than the service you are paying for? Can someone please explain this to me?

----- Please do not remove your unique tracking number -----

<<#199490-3287251-3383324#>>

This electronic message contains information from Eversource Energy or its affiliates that may be confidential, proprietary or otherwise protected from disclosure. The information is intended to be used solely by the recipient(s) named. Any views or opinions expressed in this message are not necessarily those of Eversource Energy or its affiliates. Any disclosure, copying or distribution of this message or the taking of any action based on its contents, other than by the intended recipient for its intended purpose, is strictly prohibited. If you have received this e-mail in error, please notify the sender immediately and delete it from your system. Email transmission cannot be guaranteed to be error-free or secure or free from viruses, and Eversource Energy disclaims all liability for any resulting damage, errors, or omissions.